



## QUALITY POLICY

James Cubitt Architects aspire to provide meaningful architectural design solutions that are unique in their response to the client's brief and sensitive to their environmental and social context.

James Cubitt Architects continue to be a sustainable business and are committed to achieving outstanding client satisfaction by providing quality architectural services through:

- Addressing the client's brief
- Complying with current industry standards
- Delivering services within specified program
- Delivering services within specified fee parameters
- Conforming with applicable statutory and regulatory requirements.

James Cubitt Architects have adopted a Quality Management System to assist management and staff achieve their desired goal.

James Cubitt Architects' Quality Management System, based on ISO 9001:2015, provides guidelines to achieve quality service and by ongoing review of projects, operations and procedures, to continually improve our Quality Management System and that service.



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